



**BIKAJI FOODS INTERNATIONAL LIMITED**

**QUALITY AND FOOD SAFETY POLICY**

We, at Bikaji Foods International Limited, believe that the fundamental building block of success is, to supply our customers and consumers with best quality and safe to consume products that fulfills or exceeds the customer expectation from a premium product and brand.

We always strive to enhance the character of the brands that Bikaji produces and to improve the confidence of consumers of our products, by implementing, maintaining, updating and continually improving our processes, practices and systems that are in line with industry best practices, and international standards.

We are committed towards delivering high quality, safe, authentic, and hygienic food to the customers, with compliance to statutory and legal regulations, and this responsibility lies with every employee of Bikaji.

This commitment is guided by the following principles:

- Clear and measurable food safety management system and quality management system throughout our organization.
- Manufacturing and delivering quality, safe, authentic, and hygienic products that meet the best food safety & quality standards.
- Fulfill or exceed all statutory, regulatory and legal requirements along with internal as well as customers' requirements.
- Have a risk based approach to manage risk through methods like (but not limited to) reviewing the requirements, policies, procedures and to implement and improve through changes in products, processes and technologies.
- Set annual measurable food safety and quality objectives to ensure continual improvement and compliance with all requirements.
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training & coaching, supervision, and effective communication.
- Work practices that are environmentally sensitive and cater to health and safety aspects of all stakeholders.

At Bikaji, we will ensure that we will achieve and strive to exceed our own quality and food safety objectives through vital characteristics such as teamwork, engagement, ownership and support by everyone for which we are committed to provide the required leadership, management and resources. We will also ensure that the Quality and Food Safety Policy is reviewed as and when required and is communicated to relevant interested parties.

Quality and food safety is not just about trust in our brand and products; it is much more than that, and it is our fundamental belief.